

Status as at 04.08.2025

List of hospitals and attending physicians without cost coverage Cantonal listed hospitals/Helsana KVG contract hospitals without SP/P agreed rates and non-recognised attending physicians

Translation: Only the original German text is binding.

The present list applies to the following Supplementary Hospital Insurance products:

- HOSPITAL Semi-Private and HOSPITAL Private
- HOSPITAL FLEX (AIC edition January 1, 2025)

Please note the applicable Additional Insurance Conditions (AIC), in particular the chapter on "Recognised service providers".

I. General information

In hospitals which are not listed together with the relevant service mandate on the cantonal planning and hospital lists (i.e. which are not cantonal listed hospitals) and are also not Helsana KVG contract hospitals for the relevant service mandate, there is never any entitlement to benefits.

II. List of hospitals without cost coverage (entire hospital ward incl. services provided by attending physicians)

The list below includes those cantonal listed hospitals and those Helsana KVG contract hospitals with which Helsana has not agreed rates for the semi-private and/or private ward for the full range of services or for individual specialist areas of the hospital. In accordance with the applicable Insurance Conditions, there is therefore **no entitlement to benefits** in the hospitals listed below from the aforementioned supplementary hospital insurance products (this also applies to services provided by attending physicians in these hospitals).

If your preferred hospital is specified on the list below, please inform yourself without fail before your admission to hospital as to whether we will pay the costs. By doing so, you will avoid any unpleasant surprises and uncovered costs.

We will be happy to provide you with information on **041 724 64 00**.

Canton	Name	Location	Semi-private	Private	Specialist area
AG	Hirslanden Klinik Aarau	Aarau	X	X	all areas
BS	University Psychiatric Clinics Basel	Basel	X	X	Psychiatry
TG	Klinik Seeschau	Kreuzlingen	X	X	all areas

Changes may be made over the course of the year. The right to make such changes remains expressly reserved.

III. List of attending physicians without cost coverage: non-recognised attending physicians in the listed hospitals and hospital wards

The listed attending physicians in the listed hospitals are not recognised by Helsana. Based on the applicable Insurance Conditions, there is therefore **no entitlement to benefits** for services provided by the attending physicians listed below at the listed hospitals.

The services of the hospital and the physicians working there who are not listed below are not affected under the following list.

If your preferred attending physician is specified on the list below, please inform yourself without fail before your admission to hospital as to whether we will pay the costs. By doing so, you will avoid any unpleasant surprises and uncovered costs.

We will be happy to provide you with information on **041 724 64 00**.

Canton	Name	Hospital	Location	Semi-private	Private

Changes may be made over the course of the year. The right to make such changes remains expressly reserved.