

Recognised PRIMEO partners

Give us a call prior to receiving benefits, a treatment or a check-up on 0844 80 81 82. We will advise you and put you in contact with the right people. Insured persons who have chosen an alternative insurance model for their basic insurance should first contact their general practitioner or the telemedicine Health Consultation.

Last revised January 2023. Changes to this list may be made over the course of the year. The right to make such changes remains expressly reserved.

Acute care hospitals							
Canton	City / Town	Clinic	Free choice of doctors and comfort benefits during outpatient procedures, treatments and consultations	Check-up	Innovative diagnosis and treatment methods (Medical innovation)	Options for overnight stays	
AG	Aarau	Hirslanden Klinik Aarau	✓	–	–	Clinic/Hotel	
	Aarau	Kantonsspital Aarau	✓	–	–	Clinic/Hotel	
	Dättwil	Kantonsspital Baden	✓	Medical check-up	–	Clinic/Hotel	
AR	Speicher	Berit Klinik AG (Location Speicher)	✓	–	✓	Clinic/Hotel	
BE	Bern	Hirslanden Bern, Klinik Beau-Site	✓	–	–	Clinic/Hotel	
	Bern	Hirslanden Bern, Klinik Permanence	✓	–	–	Clinic/Hotel	
	Bern	Hirslanden Bern, Salem-Spital	✓	–	–	Clinic/Hotel	
	Bern	Lindenhofspital	✓	Medical check-up	–	Clinic/Hotel	
	Bern	Klinik Sonnenhof	✓	–	–	Clinic/Hotel	
	Biel/Bienne	Spitalzentrum Biel	✓	–	–	Hotel	
	Burgdorf	Operationszentrum Burgdorf	✓	–	–	Hotel	
	Thun	Spital STS AG	✓	–	–	Clinic/Hotel	
	BL	Diverse	Kantonsspital Baselland	✓	–	–	Hotel
Münchenstein		Klinik Birshof	✓	Medical check-up	–	Clinic/Hotel	
BS	Basel	Bethesda Spital	✓	–	–	Clinic/Hotel	
	Basel	Merian Iselin Klinik	✓	–	–	Hotel	
	Basel	St. Claraspital	✓	–	–	Hotel	
	Basel	Universitäts-Kinderspital beider Basel	✓	Medical check-up	–	Clinic/Hotel	
GE	Meyrin	Hôpital de la Tour	✓	–	–	Clinic/Hotel	

Acute care hospitals

Canton	City / Town	Clinic	Free choice of doctors and comfort benefits during outpatient procedures, treatments and consultations	Check-up	Innovative diagnosis and treatment methods (Medical innovation)	Options for overnight stays
GR	Chur	Kantonsspital Graubünden	✓	Medical check-up	–	Clinic/Hotel
LU	Luzern	Klinik St. Anna	✓	Medical check-up	–	Clinic/Hotel
	Luzern	Luzerner Kantonsspital	✓	–	–	Clinic/Hotel
	Luzern	Sportmedizin Zentralschweiz	–	Sports check-up	–	–
	Nottwil	Schweizer Paraplegiker-Zentrum	–	Sports check-up	–	–
NE	La Chaux-de-Fonds	Clinique de la Tour	✓	–	–	Hotel
SG	Altstätten	Spital Altstätten	✓	–	–	Clinic/Hotel
	Goldach	Berit Klinik AG (Location Goldach)	✓	–	✓	Clinic/Hotel
	Grabs	Spital Grabs	✓	–	–	Clinic/Hotel
	Niederuzwil	Thurklinik AG	✓	–	–	Clinic/Hotel
	St. Gallen	Klinik Stephanshorn	✓	–	–	Clinic/Hotel
	St. Gallen	Oberwaid – health resort and private clinic	–	Medical check-up/ stress check-up	–	Hotel
	Uznach	Spital Linth	✓	–	–	Clinic/Hotel
	Walenstadt	Spital Walenstadt	✓	–	–	Clinic/Hotel
SH	Schaffhausen	Klinik Belair	✓	–	–	Clinic/Hotel
TI	Bellinzona	Ente Ospedaliero Cantona-le EOC	✓	Medical check-up/ sports check-up	–	Hotel
VD	Lausanne	Hirslanden Lausanne, Clinique Bois Cerf	✓	–	–	Clinic/Hotel
	Lausanne	Hirslanden Lausanne, Clinique Cecil	✓	–	–	Clinic/Hotel
	Lausanne	Hôpital ophtalmique Jules Gonin	✓	–	–	Clinic/Hotel
ZG	Baar	Zuger Kantonsspital	✓	Medical check-up	–	Clinic/Hotel
	Cham	Andreas Klinik	✓	–	–	Clinic/Hotel
ZH	Schlieren	Spital Limmattal	✓	Medical check-up	–	Hotel
	Schwerzenbach	Klinik Pyramide	✓	–	–	Clinic/Hotel

Acute care hospitals

Canton	City / Town	Clinic	Free choice of doctors and comfort benefits during outpatient procedures, treatments and consultations	Check-up	Innovative diagnosis and treatment methods (Medical innovation)	Options for overnight stays
ZH	Uster	Spital Uster	✓	Medical check-up	–	Hotel
	Zürich	Checkup Center Zürich	–	Medical check-up/ sports check-up	–	–
	Zürich	Kinderspital Zürich	✓	–	–	Clinic/Hotel
	Zürich	Klinik Hirslanden	✓	Medical check-up	–	Clinic/Hotel
	Zürich	Klinik im Park	✓	–	–	Clinic/Hotel
	Zürich	Klinik Pyramide am See	✓	–	–	Clinic/Hotel
	Zürich	Schulthess Klinik	✓	Sports check-up	–	Clinic/Hotel
	Zürich	Spital Zollikerberg	✓	–	–	Clinic/Hotel

Rehabilitation

Canton	City / Town	Clinic	Comfort benefits for outpatient rehabilitation programme	Check-up	Innovative diagnosis and treatment methods (Medical innovation)	Options for overnight stays
AG	Baden	RehaClinic Baden	✓	–	–	Clinic/Hotel
	Bad Zurzach	RehaClinic Bad Zurzach	✓	–	–	Clinic/Hotel
	Rheinfelden	Reha Rheinfelden	✓	–	–	Clinic/Hotel
GL	Braunwald	RehaClinic Braunwald	✓	–	–	Clinic/Hotel
	Glarus	RehaClinic Glarus	✓	–	–	Clinic/Hotel
TG	Zihlschlacht	Rehaklinik Zihlschlacht	✓	–	–	Clinic/Hotel
TI	Brissago	Clinica Hildebrand	✓	–	–	Clinic/Hotel
ZH	Kilchberg	RehaClinic Kilchberg	✓	–	–	Clinic/Hotel
	Zollikerberg	RehaClinic Zollikerberg	✓	–	–	Clinic/Hotel

Psychiatric hospitals and clinics

Canton	City / Town	Clinic	Comfort benefits for outpatient rehabilitation programme	Check-up	Innovative diagnosis and treatment methods (Medical innovation)	Options for overnight stays
BE	Münchenbuchsee	Privatklinik Wyss	✓	–	–	Hotel
TG	Frauenfeld	Clenia External Psychiatric Service Frauenfeld	✓	–	–	Hotel
	Littenheid	Clenia Private Practices Littenheid AG, Oetwil am See und Zürich (Bellevue und Dufourstrasse)	✓	Mental Health (50+)	–	Hotel
	Littenheid	Clenia Private Clinic Littenheid	✓	–	–	Hotel
	Sirnach	Clenia External Psychiatric Service Sirnach	✓	–	–	Hotel
ZH	Männedorf	Clenia Psychiatric Centre Männedorf	✓	–	–	Hotel
	Meilen	Privatklinik Hoheneegg	✓	Burnout	–	Hotel
	Oerlikon	Clenia Practice Oerlikon	✓	–	–	Hotel
	Oetwil am See	Clenia Private Clinic Schlössli AG	✓	Mental Health (50+)	–	Hotel
	Uster	Clenia Psychiatric Center Uster	✓	–	–	Hotel
	Wetzikon	Clenia Psychiatric Center, Wetzikon	✓	–	–	Hotel
	Winterthur	Clenia Practice Winterthur	✓	Mental Health (50+)	–	Hotel

Outpatient centres / Doctor's practices

Canton	Place / Source	Centre / Provider	Free choice of doctors and comfort benefits during outpatient procedures, treatments and consultations	Check-up	Innovative diagnosis and treatment methods (Medical innovation)	Options for overnight stays
AG	Zofingen	Preventica AG	–	Medical/sports/ cardio/mental health check-up	–	–
BE	Bern	Medbase Bern Zentrum (Sports Medical Center)	–	Medcal/sports/ stress/physio check-up	✓	–

Outpatient centres / Doctor's practices

Canton	Place / Source	Centre / Provider	Free choice of doctors and comfort benefits during outpatient procedures, treatments and consultations	Check-up	Innovative diagnosis and treatment methods (Medical innovation)	Options for overnight stays
BS	Basel	Augenzentrum Bahnhof Basel AG/ OP-Zentrum Bahnhof Basel (Ophthamed AG)	✓	–	✓	Hotel
BS	Basel	Medbase Basel Heuwaage (Sports Medical Center)	–	Medical/sports/ physio check-up	✓	–
BS	Basel/Online	SalutaCoach AG (Personalised health coaching)	–	–	✓	–
GE	Grand-Lancy	Medbase Lancy Pont-Rouge (Sports Medical Center)	–	Medical/ stress/check-up	–	–
LU	Luzern	Medbase Luzern Allmend (Sports Medical Center)	–	Medical/sports/ physio check-up	✓	–
SG	Abtwil	Medbase Abtwil (Sports Medical Center)	–	Medical/sports/ physio check-up	✓	–
SG	St. Gallen	Medbase St. Gallen Einstein (Sports Medical Center)	–	Medical/physio check-up	–	–
SZ	Pfäffikon	Cardiance Clinic AG	✓	–	–	Clinic/Hotel
VD	Lausanne	Medbase Lausanne Gare (Sports Medical Center)	–	Medical check-up	–	–
VD	Lausanne	Medbase Lausanne Malley (Sports Medical Center)	–	Physio check-up	–	–
ZH	Winterthur	Medbase Winterthur Brunngasse (Sports Medical Center)	–	Medical/ sports/physio check-up	✓	–
ZH	Winterthur	Medbase Winterthur Win4 (Sports Medical Center)	–	Sports/physio check-up	✓	–
ZH	Zürich	Medbase Zürich Löwenstrasse (Sports Medical Center)	–	Sports/physio check-up	✓	–
-	Doctor's practice	Caris Life Sciences International Office (genetic testing/cancer)	–	–	✓	–
-	Doctor's practice	Eurofins LifeCodexx GmbH, Germany (NIPT genetic testing)	–	–	✓	–

Outpatient centres / Doctor's practices

Canton	Place / Source	Centre / Provider	Free choice of doctors and comfort benefits during outpatient procedures, treatments and consultations	Check-up	Innovative diagnosis and treatment methods (Medical innovation)	Options for overnight stays
-	Doctor's practice	Exploris Health AG (Cardio Explorer test – detection of life-threatening narrowing of the arteries (stenosis))	–	–	✓	–
-	Doctor's practice	Gene Predictis AG (genetic testing/nutri-genetics and pharmacogenetics)	–	–	✓	–
-	Doctor's practice	INTLab AG Switzerland (genetic testing/pharmacogenetics)	–	–	✓	–
-	Doctor's practice	Medtronic International Trading Sàrl. (electrode vest for 3D mapping of cardiac arrhythmia)	–	–	✓	–
-	Doctor's practice	Melisana AG (Farco Pharma) ('Instillamed' pre-filled syringe for the treatment of chronic cystitis by urologists)	–	–	✓	–
-	Doctor's practice	Myriad Genetics GmbH (genetic testing/cancer)	–	–	✓	–
-	Doctor's practice	NEO New Oncology/Siemens Healthineers Headquarters, Germany (genetic testing/cancer)	–	–	✓	–
-	Doctor's practice	Novigenix SA ('Colox' biomarker test/early detection of colorectal cancer)	–	–	✓	–
-	Doctor's practice	Pregnoia AG (premature birth diagnosis during pregnancy through the measurement of cervical stiffness by gynaecologists)	–	–	✓	–
-	Doctor's practice	Sanova Pharma GesmbH ('ialuril Prefill' pre-filled syringe for the treatment of chronic cystitis by urologists)	–	–	✓	–
-	Doctor's practice	Sophia Genetics SA (genetic testing/cancer)	–	–	✓	–
-	Doctor's practice	Unilabs Dübendorf (genetic testing/pharmacogenetics) and IBScheck test (detection of irritable bowel syndrome)	–	–	✓	–
-	Doctor's practice	Viollier AG (genetic testing – lactose intolerance genotype)	–	–	✓	–

Pharmacies, Opticians and online

Canton	Place / Source	Centre / Provider	Free choice of doctors and comfort benefits during outpatient procedures, treatments and consultations	Check-up	Innovative diagnosis and treatment methods (Medical innovation)	Options for overnight stays
-	Online	Acticore AG (medical device and app for non-invasive, personalised remote training for pelvic floor muscles)	-	-	✓	-
-	Online	Alonea AG (medical device and app for non-invasive, personalised remote training for pelvic floor muscles)	-	-	✓	-
-	Pharmacies / Online	BIOSYNEX SA ('EXACTO HIV test' self-test)	-	-	✓	-
-	Online	Derma2go (online dermatologist consultation platform for skin disorders)	-	-	✓	-
-	Pharmacies / Online	Desintrade Ltd. (biomarker tests – BMT food inflammation test)	-	-	✓	-
-	Pharmacies / Online	Mepha Schweiz AG ('Autotest VIH' HIV self-test)	-	-	✓	-
-	Online	Oculocare Medical AG/Alleye (early detection of eye disease)	-	-	✓	-
-	Optician	Retinalyze System GmbH (AI-supported eye screening for the early detection of eye disorders)	-	-	✓	-

Details of PRIMEO services and benefits in the overview (see also under [PRIMEO as well as Medical innovations](#))

Free choice of doctor, as well as comfort benefits for outpatient procedures, treatments and consultations	<ul style="list-style-type: none"> - Free choice of doctor from the list of specialists (consultants, senior consultants, professors) at the relevant partner clinic – full cover - Depending on the provider, the outpatient procedures and treatments may vary¹ - Separate processes before and after treatment - Expanded service offering for patients and dependents - Separate recovery zone for patients after treatment
Comfort benefits	<ul style="list-style-type: none"> - For example, shorter waiting times, special rest area, meals, internet, TV, newspapers, free parking – full cover
Options for overnight stays	<ul style="list-style-type: none"> - The clinic organises overnight accommodation in a one- or two-bed room (with half-board) at the clinic or at a nearby hotel. - The stay must take place immediately before and/or after the outpatient procedure - Up to CHF 400 per treatment and up to CHF 1,200 per calendar year
Transportation	<ul style="list-style-type: none"> - For example, for public transport, taxi, private vehicles – up to CHF 500 per year
Preventive medical check-ups	<ul style="list-style-type: none"> - Exclusive check-up packages covering things such as exercise, sport, nutrition and stress reduction – up to CHF 1,700 every three years
Aids and equipment	<ul style="list-style-type: none"> - For example, compression stockings – 90%, up to CHF 5,000 per year
Implants	<ul style="list-style-type: none"> - For example, lenses for a cataract operation – 90%, up to CHF 5,000 per year
Innovative diagnostic and treatment methods (medical innovation)	<ul style="list-style-type: none"> - Costs for innovative diagnostic and treatment methods even before they are added to the benefits catalogue of the basic insurance – 90%, up to CHF 5,000 per year
Medical hotline/online services	<ul style="list-style-type: none"> - Hotline, online advice, e.g. from the Universitätsspital Zürich (University Hospital Zurich) – up to CHF 300 per year
Abroad	<ul style="list-style-type: none"> - Same coverage as in Switzerland following approval of costs

¹ Give us a call before your procedure, receipt of benefits or treatment on 0844 80 81 82. We are happy to advise you.